



Auto Insurance Discounters, Inc.
THE INFORMER

713-789-AUTO ☘ 1-800-431-AUTO ☘ www.789auto.com
AUTO ☘ HOME ☘ LIFE ☘ BUSINESS

January 2010

As we begin the new year, we've made a few changes that we hope will benefit you.

First, check out our new website www.789auto.com. Our website is more interactive than before. You can now request information online, such as, ID cards, declaration pages, quotes for policy changes, as well as new policy quotes. Our new website is a work in progress so check with us often to see what we've updated. ☺

Second, welcome to Auto Insurance Discounters, Inc.'s new monthly newsletter. It's our goal to provide you with helpful information about your insurance policies, even if you are not currently a customer right now. Every month we will send out a newsletter to inform you on changes in the industry, helpful information or just tidbits of information to brighten your day.



INDUSTRY UPDATES...

Review the coverages on your insurance policy for your home. Does your policy cover you if your pipes were to freeze and cause damage? Some policies have limitations on this type of coverage or have no coverage at all. While South Texas does not see hard freezes very often, you still need to be aware of what your policy covers and take the necessary precautions.



Before the freeze, insulate your pipes, especially those closest to outside walls, attics or crawl spaces where freezing is the greatest. The more insulation you use the better protection you have. If you can not find insulation at your locate hardware store, newspapers, foam and rags can be substituted. Then cover them with plastic and secure. Disconnect any garden hoses. If you have a swimming pool, either drain the circulation system or keep the pump motor running.

When the cold strikes, set your thermostat no lower than 55 degrees; even if you are not at home. Turn on your faucets to allow a small trickle of water to run during the night. A small trickle may help prevent your pipes from freezing. Also, open the cabinets under the sinks in your kitchen & bathrooms to allow the heated air to circulate around your pipes.

Most importantly, know how to turn off the main water to your home in case of an emergency. Also, have phone numbers handy to your plumber and water district.

If your pipes freeze, open all your faucets. If nothing comes out, leave the faucets on and call a plumber.

Remove insulation. If possible, pour hot water over pipes, starting as close to the faucet, working your way towards the coldest section of the pipe. If that doesn't thaw them, call your plumber. Do not try to thaw the pipes with an open flame, lamps or electrical appliances.

If your pipes burst, immediately shut off the water to your home & call your plumber.

Take an inventory and photographs of the damaged property or possessions. Do not dispose of any items without the prior approval of your insurance company.

This information provided by Insurance Council of Texas. More information can be found on their website. www.insurancecouncil.org



WHO'S WHO AT AID...

The following employees are celebrating another year with AID...

Brian - Customer Care Dept - 3 yrs

Emily - Billing Dept - 3 yrs

Jacqueline - Underwriting Dept - 2 yrs

Ligia - Billing Dept - 6 yrs



TIP CONNECTION...

Avoid a no insurance ticket. Even if you have auto insurance you could still get a ticket for not having insurance if the information on your ID card is not correct. Be sure to check information on your automobile ID card. Make sure the year, make, model & vehicle identification number match. Fines for not having insurance are expensive. 🚗 🚗 🚗 🚗

Protect your plants from freezing by covering them with a sheet or blanket. Never directly cover your plants with plastic, as it promotes freezing.



TRIVIA...

Which animal is known as the "ship of the desert"? *The camel*

What is a female fox called? *A Vixen*



Don't forget, we have coverage for all your insurance needs. As always, check out our auto rates as we offer policies for any circumstances. Do you own a business, give our commercial department a call. Are you having trouble finding coverage for your home or condo due to a claim? Protect your family with an affordable life insurance policy.

Call us, there's more to Auto Insurance Discounters, Inc. than just auto insurance. 

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